

General Terms and Conditions

Effective: 18/09/2021 from the day

These General Terms and Conditions contain the legal terms for purchase in the www.mangattire.com online store operated by **NewCity Brothers Commercial, Cultural and Service Limited Liability Company**. By approving your order, you accept the terms and conditions in accordance with the law on the detailed rules of contracts between the consumer and the business (Government Decree 45/2014 (II. 26.)), so please read this before finalizing your order!

SERVICE PROVIDER

In case of ordering, the so-called a distance contract is concluded which is a consumer contract concluded in the framework of a distance selling system organized for the provision of a contract product or service without the simultaneous physical presence of the parties, using only means of communication between the parties to conclude the contract. .

You can find out about the essential features of the contract product or service on the website of each product on the website to the extent appropriate to the media and the product or service.

Company Name: NewCity Brothers Commercial, Cultural and Service Limited Liability Company

Short name of the company: NewCity Brothers Kft.

Postal address (Headquarters): 1223 Budapest, Nagytétényi út 180-196.

Company registration number: 01-09-389608

Tax number: 27427408-2-43

License number:

Name of the Issuer:

He has no chamber membership.

You have not joined a code of conduct.

Name of administrator: Károly Kálmán managing director

Mobile: +36301219325

Email address: info@mangattire.com

Hereinafter referred to as "Supplier", "Company", "Seller"

CUSTOMER SERVICE

Postal address: NewCity Brothers Kft. / 1223 Budapest, Nagytétényi út 180-196.

Phone number: +36301219325

Email: info@mangattire.com

STORAGE SERVICE PROVIDER

Location of the hosting provider:

Operator: UNAS ONLINE KFT.

Headquarters: 9400 Sopron, Kőszegi út 14.

Contact: +36 99 200-200 (Mon-Fri 8: 00-15: 30) unas@unas.hu

GENERAL INFORMATION, CONCLUSION OF THE AGREEMENT BETWEEN THE PARTIES

The fee for the use of the means of communication between absentees used to conclude the contract shall not be considered an increased fee. There is no code of conduct under the Act on the Prohibition of Unfair Commercial Practices for Consumers.

The scope of these GTC extends to all electronic commerce services provided in the territory of Hungary through the electronic store located on the website www.mangattire.com (hereinafter: the Website) (hereinafter: the MANGATTIRE online store). Furthermore, the scope of these GTC extends to all commercial transactions in the territory of Hungary that are concluded between the Parties specified in this contract. Purchases from the mangattire.com web store are subject to the provisions of Act CVIII of 2001 on Certain Issues of Electronic Commerce Services and Information Society Services. Act ("Elkertv.").

Purchases in the mangattire.com web store are possible by placing an order electronically, as specified in these GTC.

Many of the services in the mangattire.com web store are available to all users, even without registration. However, some services are subject to registration (and then entry), to which anyone is entitled in accordance with the GTC.

After placing the order, the contract can be modified or canceled freely and without consequences until it is fulfilled. This is possible by phone and e-mail. The contract concluded between the Parties with the purchase of the goods in Hungarian shall be deemed to be a written contract, the Service Provider shall register it and keep it for 5 years after its conclusion, it shall be accessible afterwards.

The language of the contract is Hungarian.

The Service Provider does not submit to the provisions of any code of conduct.

REGISTRATION (Identification of Contracting Parties)

The registration can be done by filling in the form under the Registration menu item on the Home page. A real email address and a chosen password are required, as well as billing information (name, address, phone number). These may be modified before placing orders. By registering on the Website, the Customer declares that he has read and accepts the terms and conditions of these GTC and the Privacy Statement published on the Website, and consents to the data processing contained in the Privacy Statement.

The Customer is solely responsible for maintaining the confidentiality of user access data (especially passwords). If the Customer becomes aware that the password provided during registration may have been accessed by an unauthorized third party, he is obliged to change his password immediately, and if it is suspected that the third party misuses the password in any way, he must notify the Service Provider at the same time.

Customer agrees to update the personal information provided during registration as necessary to ensure that it is timely, complete and accurate.

ORDER PROCEDURE

The essential properties and characteristics of the goods to be purchased, the instructions for the use of the goods can be found on the information page of the specific article by including the detailed actual characteristics of the goods in the instructions for use that accompany the product. The Service Provider shall be deemed to have fulfilled the contract if the product has more favorable and advantageous features than the information provided on the website or in the instructions for use. If you have any questions about the goods before purchasing, our customer service is at your disposal. The instructions for use of the product we sell, where required by law, are included with the product. If you do not receive the mandatory instructions for use with the goods by accident, please notify our customer service immediately before using the goods. If you need more information about the quality, basic properties, use and usability of any of the products on the Website, please contact our customer service, whose details and contact details can be found in the sections above.

The purchase price is always the amount shown next to the selected product, which, unless otherwise indicated, already includes VAT. The purchase price of the products does not include the cost of delivery.

The Service Provider reserves the right to change the prices of the products that can be ordered from the Website, provided that the change takes effect at the same time as it appears on the Website. The amendment does not adversely affect the purchase price of products already ordered. When initiating a payment with an online credit card, in the event of a price drop between the sending of the electronic payment notification and the receipt of the product, we will not be able to refund you. The security check for an online payment transaction takes a minimum of 24 hours, after which the product can only be picked up.

If, despite all the care of the Service Provider, an incorrect price is posted on the interface of the Website, especially with regard to the obviously incorrect, e.g. for a price of HUF "0" or "HUF 1" that differs significantly from the well-known, generally accepted or estimated price of the product, possibly due to a system error, the Service Provider is not obliged to deliver the product at an incorrect price, but may offer delivery at the correct price, in the knowledge of which the Customer may withdraw from his intention to purchase.

The order will only be accepted from the registered Customer via the Service Provider's Website and only if the Customer completes all the fields required for the order. (If the Customer fills in any of the fields incorrectly or incompletely, he will receive an error message from the Service Provider.) The Service Provider shall not be liable for any delivery delays or other problems or errors that can be traced back to incorrect and / or inaccurate order data provided by the Customer.

It is possible to place an order in the mangattire.com online store by logging in after registration and then using the Shopping Cart. The Customer can add the selected products to their Cart using the "Add to Cart" button on the product details page that appears after clicking on each product. You can view and modify the contents of the Cart after clicking on the cart icon on the right side of the Website, where you can enter the desired quantity of each product or delete the contents of the Cart ("Empty Cart"). The service provider undertakes to book the selected product for 10 minutes after placing it in the basket. This is the amount of time you have to finalize your order. If the Customer has finalized the contents of the Cart, he must log in to the Website or register in order to place his order by clicking on the "Next Step" label. You can then choose from a collection method and enter your billing and shipping information. Once you have entered all the required information and selected the pick-up method, you can click the "Next Step" button to check your order details, change your billing and shipping address, select your payment and shipping method, and comment on your order.

The order will be sent and the offer will be sent after clicking on "Close order". The order is therefore submitted by clicking on the "Close order" button, which creates a payment obligation for the Customer.

The most common way to buy is by parcel. Conveniently, you can order the coveted pieces online to your home, workplace, anywhere ... and we will deliver your package to the courier service as soon as possible. It should not be more than 2-4 days.

CONSUMER PRICES (PURCHASE PRICE)

The purchase price of the products displayed on the Website is indicated in the manner (gross) including value added tax and other public charges. The offer price is valid at the moment and will only become the final price if the customer completes the steps of the ordering process and approves the order. The purchase price indicated next to the products does not include the cost of delivery. The prices of the products are indicated in Hungarian forints (HUF or HUF).

ORDERING AND PERFORMANCE CONDITIONS

By placing an order in the mangattire.com online store, all customers declare that they accept these terms and conditions and are aware of the order process.

The Service Provider will confirm the arrival of the offer (order) sent by the Customer to the Customer without delay, by automatic confirmation e-mail within 48 hours at the latest, which confirmation e-mail contains the data provided by the Customer during the purchase or registration (e.g. billing and shipping information), the order ID, the order date, the list of items for the ordered product, the quantity, the price of the product, the shipping cost, and the total amount to be paid. This confirmation email only informs the Customer that his order has been received by the Service Provider.

Orders are automatically confirmed by e-mail.

This confirmation e-mail is considered as the acceptance of the offer made by the Customer by the Service Provider, with which a valid contract is concluded between the Service Provider and the Customer.

The Customer shall be released from the obligation to make an offer if he / she does not receive a confirmation e-mail from the Service Provider regarding the order sent without delay, but no later than within 48 hours.

If the Customer has already sent the order to the Service Provider and notices an error regarding the data in the confirmation e-mail, you must notify the Service Provider within 1 day or you can do so when the Service Provider contacts him by phone, unsolicited orders to avoid compliance.

The order qualifies as a contract concluded electronically, for which Act V of 2013 on the Civil Code, Act CVIII of 2001 on Certain Issues of Electronic Commerce Services and Services Related to the Information Society. the law is applicable. The contract is covered by Government Decree 45/2014 (II.26.) On the detailed rules of contracts between consumers and businesses and takes into account the provisions of Directive 2011/83 / EU of the European Parliament and of the Council on consumer rights.

The web store operator will send the purchased products within 5-8 working days at the latest, depending on the stock. Unless a different delivery date is indicated for the product. Our stock is constantly changing, so it is possible that the product still on the website is no longer in stock and we may not or only partially fulfill your order. Of course, we will notify you by email and we will reconcile your amended order.

After concluding the contract concluded in absentia - within a reasonable time, but no later than at the time of delivery in the case of a contract for the sale of the product, and no later than at the beginning of the performance of the service in the case of a contract for the provision of services.

The Customer undertakes to accept the quantity and quality of the ordered goods and to pay for the ordered goods in accordance with the selected method of payment.

The most common way to buy is by parcel. Conveniently, you can order the coveted pieces online to your home, workplace, anywhere ... and we will deliver your package to the courier service as soon as possible. It should not be more than 2-4 days.

TERMS OF DELIVERY AND PAYMENT

The Service Provider delivers the ordered and requested goods to the home free of charge by using a forwarding company, if the gross value of the given order exceeds the value of EUR 100. Otherwise, the service provider will charge a gross shipping cost of minimum EUR 10. In case of cash on delivery, the system will charge a HUF 350 cash handling fee in all cases! In no case will the Service Provider undertake home delivery below a basket value of less than EUR 10. If the Customer's order does not reach the above value, the home delivery function will not be available on the Website. If more than one order is received from a Customer on the same day, these will be taken into account separately for the value of the basket and only orders exceeding the value that provide free delivery will be delivered to your home free of charge. If the Customer indicates this when placing the second order and this is still possible based on the feedback of the Service Provider, the Service Provider may consolidate the orders, but it is no longer possible to consolidate the packages already launched. The Service Provider reserves the right to change the delivery fee, provided that the change takes effect at the same time as it appears on the Website. The change does not affect the purchase price of products already ordered.

After the order has been fulfilled, the Service Provider provides the Customer with the opportunity to choose the delivery date, which does not indicate a specific date, only to select an approximate delivery interval. The Service Provider is not able to undertake delivery for a certain hour. The delivery times given under the Home Delivery link in the Services section of the Website are for information purposes only, the actual delivery date is always stated in the order confirmation.

It is not possible to pick up the ordered products in person.

The Customer provides the following payment methods to the Service Provider in the case of online purchases: advance transfer, cash on delivery and credit card payment.

The full amount of the order must be paid in cash to the courier upon receipt, or it is possible to transfer the product in advance, or you can pay for the product by credit card, in which case the courier will no longer have to pay.

Credit card payment (BARION)

Convenient and secure online payment is provided by Barion Payment Zrt., MNB license number: H-EN-I-1064/2013. Credit card details will not be sent to our store.

PAY COMFORTABLY WITH A BANK CARD

Registration is not required for credit card payments, just enter your credit card number, expiration date and CVC code on the back, as well as a working email address. However, if you register, you will never have to type in your card details at any Barion acceptance point again, just your email address and password to pay. Not only is this convenient, but it also increases your security!

You can use it to pay:

- Your Mastercard or Maestro credit card
- Your Visa or Electron credit card
- Your Amex credit card

Convenient and secure online payment is provided by Barion Payment Zrt., MNB license number: H-EN-I-1064/2013. Credit card details will not be sent to our store.

INVOICING

The Service Provider may issue an invoice to the Customer to confirm the payment, after sending the order, which will be delivered by the delivered products. After accepting the GTC, the Customer consents to the Service Provider issuing an electronic invoice. This consent can be revoked by a statement to revoke the explicit consent of NewCity Brothers Kft. Customer Service. The Service Provider sends an electronic fee request invoice only to those Customers who have not chosen the cash payment method. The electronic fee request invoice contains the amount that the Customer is obliged to pay using the online payment method provided by the Service Provider (use of Budapest Bank, credit card payment, etc.).

Upon receipt of the product (receipt from the courier during delivery, etc.), the Service Provider will provide the Customer with a paper invoice to prove the purchase.

When the Customer's invoice is completed, the Service Provider can also enter and print its invoice in the "My Accounts" menu item of the Customer. Here you will find all the accounts of the Customer as well as their current accounts.

RIGHT OF WITHDRAWAL

The provisions of this section apply only to a natural person acting outside the scope of his / her profession, occupation or business, who purchases, orders, receives, uses, uses goods and is the addressee of commercial communications and offers related to the goods (hereinafter "Consumer").

The consumer is entitled to a contract for the sale of the product

1. the product,
2. when supplying several products, the last product supplied,
3. in the case of a product consisting of several lots or pieces, the last lot or piece delivered,
4. if the product is to be delivered regularly within a specified period, withdraw from the contract without giving any reason within thirty (30) days from the date of receipt of the first service by the Consumer or a third party other than the carrier designated by him.

The consumer is also entitled to exercise the right of withdrawal between the date of conclusion of the contract and the date of receipt of the product.

The consumer does not have the right of withdrawal

- used product if the consumer has removed the label / seal after handing it over and has started using it as intended.
- in the case of a non-prefabricated product which has been produced on the consumer's instructions or at his express request, or in the case of a product which is clearly personalized to the consumer.
- for a closed product which, for health or hygiene reasons, cannot be returned after opening after handover (underpants, underwear, socks)

PROCEDURE FOR EXERCISING THE RIGHT OF WITHDRAWAL

If the Consumer wishes to exercise his right of withdrawal, he shall express his intention to withdraw by means of an unambiguous statement or by 45/2014. (II. 26.) DECLARATION OF WITHDRAWAL on the basis of Annex 2 to the DECLARATION OF WITHDRAWAL.

For the sake of faster administration, you can notify the Service Provider on the website by using the Personal menu / Cancellation and quality complaint menu item. The consumer exercises his right of withdrawal within the deadline if he sends his statement of withdrawal to the Service Provider before the expiry of the deadline indicated above.

It is the Consumer's responsibility to prove that he has exercised his right of withdrawal in accordance with the provisions set out in point 7.

In both cases, the Service Provider will immediately confirm the receipt of the Consumer's withdrawal statement by email.

In the event of a written withdrawal, it shall be deemed valid within the time limit if the Consumer sends the statement to the Service Provider within 30 days.

The service provider cannot accept the signal by post or telephone.

In the event of a consumer's withdrawal, he is obliged to return the ordered product to the address of the collection point indicated below without undue delay, but no later than within 14 days of the notification of his withdrawal. **Receipt point / postal address: NewCity Brothers Kft. / MANGATTIRE.COM - 2400 Dunaújváros, Munkácsy M. utca 1.**

The deadline is deemed to have been met if the Consumer sends the product (by post or delivers it to the courier paid by him) before the expiry of the 30-day deadline.

The cost of returning the product to the address of the Service Provider shall be borne by the Consumer, unless he chooses the return option provided by the Service Provider. At the request of the Consumer, the Service Provider shall arrange the return, the cost of the return organized by the Service Provider shall be borne by the Service Provider. The Service Provider's customer service accepts the consumer's request for this.

The Service Provider is not able to accept the package returned by cash on delivery. Apart from the cost of returning the product, no other costs shall be borne by the Consumer in connection with the withdrawal.

If the Consumer withdraws from the contract, the Service Provider shall immediately, but no later than within 14 days from the receipt of the Consumer's statement of withdrawal, reimburse all consideration paid by the Consumer, including transport costs, except for the additional costs incurred due to: The consumer has chosen a mode of transport different from the cheapest standard mode of transport offered by the Service Provider. The Service Provider is entitled to withhold the refund until it has received the product back.

The refund is used by the Service Provider by bank transfer; there is no additional cost to the Consumer as a result of using this refund method.

The consumer can only be held liable for the depreciation of the product if it has occurred due to use in excess of that required to determine the nature and characteristics of the product (including damaged packaging).

If, in the case of a contract for the provision of services, the Consumer exercises his right of termination after the commencement of the performance, he is obliged to reimburse the reasonable costs of the Service Provider during the settlement.

The Service Provider may demand reimbursement of depreciation and reasonable costs arising from use in excess of the use required to determine the nature, characteristics and operation of the product - if the User has started and exercises the right of termination before the expiry of the term at the express request of the Service.

For a product which, for health or hygiene reasons, cannot be returned after opening after handover (underpants, underwear, socks)

In case of withdrawal, the consumer is advised to return the ordered product to the service provider in its original, undamaged box or packaging. Most of the apparel products sold by www.mangattire.com are a limited edition collection with custom graphics and manufacturing. In the case of damaged, glued packaging, it can only be resold at depreciation. In this case, the consumer is subject to an individual procedure. Please take this into account!

Supplies warranty

In the event of faulty performance by the Service Provider, the Customer may assert a warranty claim against the Service Provider. In the case of a consumer contract, the Customer may assert his warranty claims during the 2-year limitation period from the date of receipt for product defects that already existed at the time of delivery of the product. After the two-year limitation period, the Customer can no longer enforce its warranty rights for supplies.

In the case of a non-consumer contract, the right holder may assert his warranty claims within 1 year from the date of receipt.

The Customer may, at its option, request a repair or replacement, unless the fulfillment of the demand chosen by the Customer would be impossible or would entail a disproportionate additional cost for the Service Provider compared to the fulfillment of another demand. If the repair or replacement has not been requested or requested by the Customer, the Customer may request a proportionate delivery of the consideration or the Customer may repair or defect the defect at the expense of the Service Provider or, in the final analysis, withdraw from the contract. There is no room for withdrawal due to a minor error.

The Customer may transfer from the chosen right of warranty to another, however, he / she is obliged to bear the cost of the transfer, unless it was justified or given a reason by the Service Provider.

The Customer is obliged to notify the Service Provider of the defect immediately after its discovery, but not later than within two months from the discovery of the defect.

The Customer may enforce its warranty claim directly against the Service Provider.

Within six months of the performance of the contract, there are no conditions other than the notification of the defect to enforce the warranty claim if the Customer proves that he has purchased the product from the Service Provider (by presenting an invoice or a copy of the invoice). In such a case, the Service Provider will only be released from the warranty if it rebuts this presumption, ie proves that the defect of the product occurred after the delivery to the Customer. If the Service Provider can prove that the cause of the error was caused by a fault attributable to the Customer, it is not obliged to accept the warranty claim of the Customer. However, six months after the performance, the Customer shall prove that the defect he / she recognized was already present at the time of performance.

If the Customer asserts its warranty claim in respect of the part that can be separated from the product in terms of the indicated defect, the warranty claim shall not be deemed valid for the other parts of the product.

Product warranty

In the event of a defect in the product (movable thing), the Customer, who qualifies as a consumer, may, at his or her choice, assert the right to guarantee the product or the warranty for the product specified in the previous section.

However, the Customer shall not have the right to assert a warranty claim for a product and a product warranty at the same time, in parallel. However, in the event of a successful product warranty claim, the Customer may assert its warranty claim against the manufacturer of the replaced product or repaired part.

As a product warranty claim, the Customer may only request the repair or replacement of a defective product. Defects in the product must be proven by the Customer in the event of a product warranty claim.

A product is considered defective if it does not meet the quality requirements in force at the time of placing on the market or if it does not have the characteristics specified by the manufacturer.

The Customer may assert his product warranty claim within two years of the product being placed on the market by the manufacturer. Upon expiry of this period, he shall cease to be entitled to do so. After discovering the defect, the Customer is obliged to report the defect to the manufacturer without delay. An error reported within two months of the discovery of the error shall be deemed to have been reported without delay. The consumer shall be liable for any damage resulting from a delay in communication.

The Customer may exercise its product warranty claim against the manufacturer or distributor of the movable property.

The Civil Code, the manufacturer and distributor of the product.

The manufacturer or distributor is only released from its product warranty obligation if he can prove that:

- the product was not manufactured or marketed in the course of a non - business activity, or
- the defect was not recognizable at the time of placing on the market according to the state of the art or
- the defect in the product is due to the application of legislation or a mandatory official regulation.

It is sufficient for the manufacturer or distributor to prove a reason for the exemption.

RESPONSIBILITY

The information on the Website has been posted in good faith, however, it is for informational purposes only, the Service Provider is not responsible for the accuracy or completeness of the information.

The Customer may use the Website only at his own risk and accepts that the Service Provider shall not be liable for any material and non-material damages incurred during the use, in addition to liability for breach of contract caused by willful misconduct or criminal offense. .

Service Provider excludes all liability for the conduct of users of the Website. The Customer is fully and exclusively responsible for its own conduct, in which case the Service Provider fully cooperates with the acting authorities in order to detect violations.

The pages of the service may contain connection points (links) that lead to the pages of other service providers. The Service Provider is not responsible for the data protection practices and other activities of these service providers.

The Service Provider is entitled, but not obliged, to check the content that may be made available by the Customers during the use of the Website, and the Service Provider is entitled, but not obliged, to look for signs of illegal activity with regard to the published content.

Due to the global nature of the Internet, the Customer agrees to act in accordance with the provisions of applicable national law when using the Website. If any activity related to the use of the Website is not permitted under the law of the Customer's state, the Customer shall be solely responsible for its use.

If the Customer detects objectionable content on the Website, he is obliged to notify the Service Provider immediately. If the Service Provider finds the signal to be justified during its bona fide procedure, it is entitled to delete or modify the information immediately.

COPYRIGHTS

The Website is protected by copyright. The Service Provider is the copyright owner or authorized user of all content displayed on the Website and the provision of services available through the Website: any copyrighted work or other intellectual property (including, but not limited to, all graphics and other materials, layout of the Website interface, editing, software and other solutions, ideas, implementations used).

The content of the Website and certain parts of it may be saved or printed on physical or other data carriers for private use or with the prior written consent of the Service Provider. Use other than for private use, such as storage in a database, transmission, publication or downloading, is only possible with the prior written permission of the Service Provider.

In addition to the rights expressly set forth in these GTC, no registration or use of the Website or any provision of the GTC entitles the Customer to any use or utilization of any trade name or trademark on the Website. Apart from the display associated with the intended use of the Website, the necessary temporary reproduction and private copying, these intellectual works may not be used or utilized in any other form without the prior written permission of the Service Provider.

Complaint management

The Customer may submit consumer complaints related to the product or the activities of the Service Provider at the following contact details:

Customer Service (Customer Service):

- Postal address: 2400 Dunaújváros, Munkácsy M. utca 1.
- Telephone customer service: +36 30 121 9325
- Contact person: Károly Kálmán, managing director / creative director
- Email: info@mangattire.com

The Customer may submit a consumer complaint regarding the product or its activity at the contact details above.

There is no possibility of a personal oral complaint

In the case of an oral complaint communicated by telephone, it shall be sent to the Customer at the latest at the same time as the substantive reply specified in the section on the written complaint, and shall henceforth act in accordance with the provisions concerning the written complaint.

The Service Provider is obliged to examine the written complaint within thirty days of its receipt and to respond to it on the merits, and to ensure that the response reaches the Customer. If the Service Provider rejects the complaint, it is obliged to justify its position in its substantive response to the rejection.

The Service Provider is obliged to keep the record of the complaint and a copy of the response for five years.

The Service Provider accepts the objections submitted by the Customer at the direct contacts provided above.

Other enforcement options

If any consumer dispute between the Service Provider and the Customer is not resolved during the negotiations with the Service Provider, the following legal enforcement options are open for the Customer:

Complaints to consumer protection authorities. If the Customer detects a violation of his consumer rights, he has the right to file a complaint with the competent consumer protection authority of his place of residence. After examining the complaint, the authority decides on the conduct of the consumer protection proceedings.

Conciliation Board. For the purpose of amicable out-of-court settlement of consumer disputes concerning the quality, safety and application of product liability rules and the conclusion and performance of the contract, the Customer may initiate proceedings with the conciliation body of the place of residence or domicile. conciliation body. For the purposes of the rules applicable to the Conciliation Board, a non-governmental organization, a church, a condominium, a housing association, a micro, small or medium-sized enterprise, which buys, orders, receives, uses, uses goods or offers commercial communications or offers related to the goods, shall also be considered consumers. recipient.

Based on the Customer's place of residence, you may contact the conciliation bodies available at this [link](#) to resolve a consumer dispute. The Service Provider is obliged to participate in the Conciliation Board proceedings. For the purposes of this section, the sending of a reply shall also be considered as cooperation.

In the case of a cross-border consumer dispute related to an online sales contract, consumers can settle their cross-border disputes related to online shopping electronically by submitting an electronic complaint via the online platform available at the following link.

All that is required is for the consumer to register on the online platform available at the [link](#) above, complete the application in full and then submit it electronically to the Conciliation Board via the platform. In this way, consumers can easily assert their rights despite the distances

In Hungary, the Budapest Conciliation Board (BBT) is entitled to settle disputes between cross-border consumers and traders in connection with online sales or service contracts.

Judicial proceeding. The customer is entitled to enforce his claim arising from a consumer dispute in court within the framework of civil proceedings pursuant to Act V of 2013 on the Civil Code and Act III of 1952 on the Code of Civil Procedure. in accordance with the provisions of

OTHER PROVISIONS

The www.mangattire.com web store is an ASP.NET-based information system with a good security level, but we recommend that you take the following precautions: use virus and spyware protection software with an up-to-date database, and install security updates for your operating system. Purchasing on the Website presupposes that the Customer is aware of the technical and technical limitations of the Internet and accepts the possibility of errors associated with the technology.

The Service Provider only serves orders for quantities used in households in its online store.

The Service Provider is entitled to unilaterally amend the terms and conditions of these GTC at any time. The Service Provider informs the Clients about the changes through the interface of the Website. After the modification, the condition for the use of the Website is that the Customer expressly accepts them through the Website and in the manner provided therein.